



What To Expect From a Behavioral Health Rapid Response

Arizona Department of Child Safety (DCS) will request an urgent response from a crisis team member when a child is taken from the home. You may also have heard this urgent response called a rapid response or a 72-hour response. This may be the first behavioral health meeting that the child has ever received. A crisis provider from your Regional Behavioral Health Authority (RBHA) will come out to the home within 72 hours to meet with you. The provider may call to arrange a time. Even babies will have an evaluation.

At the first meeting, any urgent problems will be identified. A plan of care will be started. They will offer services and supports for the child and your family. They will give you a name and phone number as a contact.

After this meeting in your home, the child will have an appointment within 7 days. The reason for this meeting is to begin gathering more information and to see what your child needs. The provider can take up to 45 days to do this evaluation. Even the birth family will be contacted for information.

The child will then begin receiving behavioral health services within 21 days of this appointment.

In addition, there will be a meeting called the Child and Family Team (CFT) meeting. These meetings are held monthly. The team will discuss what is going well for the child and what the needs are. The team will come up with goals and a treatment plan.

Please contact your DCS specialist or supervisor if you do not hear from a behavioral health provider within these times.