



## BEHAVIORAL HEALTH

Service	Who	Description	Responsibility	When	Contacts
<b>Rapid Response</b>	<b>All children</b> who enter the care/ custody of DCS	A behavioral health service provider will come to the foster parent's home to enroll the foster child in behavioral health services, assess their immediate behavioral health needs, and connect the foster parent to services through a Primary Provider Service Agency.	The <b>DCS Specialist</b> is responsible for referring the child for Rapid Response services.	Within <b>72 hours</b> of placement (2 hours for an urgent need)	<p>Contact the RBHA in your area for any questions or assistance:</p> <ul style="list-style-type: none"> <li> <b>Mercy Care Arizona</b>            Member Services: 1-800-564-5465            Foster Care Hotline: 602-633-0763            Children's Liaison: 480-751-8471 or <a href="mailto:DCS@mercyarizona.org">DCS@mercyarizona.org</a>            Email: <a href="mailto:DCS@mercyarizona.org">DCS@mercyarizona.org</a>            Website: <a href="http://www.mercycareaz.org">www.mercycareaz.org</a> </li> </ul>
<b>Behavioral Health Evaluation</b>	<b>All children</b> who enter the care/ custody of DCS	The Primary Provider Service Agency will provide an initial evaluation that includes an assessment from the child's biological parents (if applicable), foster parent, child (if age appropriate), DCS Specialist, and any available family members and other supports.	The <b>Primary Provider Service Agency</b> is responsible for contacting the foster parent to schedule an intake appointment.	Within <b>7 calendar days</b> of placement (24 hours for an urgent need)	<ul style="list-style-type: none"> <li> <b>Arizona Complete Health</b>            Member Services: 1-866-495-6738            Foster Care Hotline: 1-844-365-3144            Children's Liaison: 520-809-6432 or <a href="mailto:DCS@cenpatico.com">DCS@cenpatico.com</a>            Email: <a href="mailto:AzCHDS@azcompletehealth.com">AzCHDS@azcompletehealth.com</a>            Website: <a href="http://www.azcompletehealth.com">www.azcompletehealth.com</a> </li> <li> <b>Steward Health Choice Arizona</b>            Member Services: 1-800-640-2123            Foster Care Hotline: 928-293-7038            Children's Liaison: 928-214-2370 or <a href="mailto:DCS@iasishealthcare.com">DCS@iasishealthcare.com</a>            Email: <a href="mailto:HCIC_dcs@steward.org">HCIC_dcs@steward.org</a>            Website: <a href="https://www.stewardhealthchoiceaz.com/">https://www.stewardhealthchoiceaz.com/</a> </li> </ul>
<b>Appointment for Services</b>	<b>Children</b> found in need of services	Ongoing behavioral health services for foster children.	The <b>Regional Behavioral Health Authority (RBHA)</b> is responsible for scheduling the initial appointment for services.	<ul style="list-style-type: none"> <li>Within <b>21 calendar days</b> of initial evaluation</li> <li><b>Ongoing behavioral health services</b> should be provided, <b>at a minimum, once a month</b> for at least the first <b>6 months</b></li> </ul>	<ul style="list-style-type: none"> <li> <b>AHCCCS-Clinical Resolution Unit</b>            Phone: 1-800-867-5808            Email: <a href="mailto:DCS@azahccs.gov">DCS@azahccs.gov</a>            Website: <a href="http://www.azahccs.gov/foster">www.azahccs.gov/foster</a> </li> </ul>

**NOTE:** The Arizona Health Care Cost Containment System (AHCCCS) contracts with Regional Behavioral Health Authorities (RBHAs) to have a network of providers, clinics, and other appropriate facilities and services to deliver behavioral health services to eligible foster children.